

## QUALITY MANAGEMENT SYSTEM POLICY

East Port Said Industrial Projects Ghana Limited (EPSIP Ghana), a Ghanaian company, was incorporated on 11th September 2015 as part of the African expansion of shipbuilding industrial activities of East Port Said Industrial Projects Egypt (EPSIP Egypt), and is a subsidiary of EPSIP Egypt. Our main activities include Terminal Services Electrical & Mechanical Maintenance and Corrosion Control of Cranes at the Head Quarters Tema Central Mall – Tema Industrial Area, and MPS Terminal 3 Port, Tema.

EPSIP Ghana is committed to continuous improvement and has established a Quality Management System which provides a framework for setting quality objectives, and measuring, monitoring, and improving our performance.

Top Management and Employees commit to:

- ✓ Aligning the Quality Management System with the strategic direction of EPSIP Ghana.
- ✓ Satisfying customer and applicable Statutory and Regulatory requirements.
- ✓ Establishing, applying, maintaining and continuous improvement of the effectiveness of Quality Management System – ISO 9001:2015.
- ✓ Reacting immediately and decisively with any problem's customers may have with our actions or services through our complaint handling procedures.
- ✓ Provide a safe workplace
- ✓ Maintain competitiveness

*Abraham Mohamed*

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Ibrahim Mohamed Ali Abouelela

March 11,2022